

Home Care Qualifications

Obtaining Services:

Requesting services is as easy as making a phone call. Phone call requests can be made from:

- Healthcare providers or physicians
- The person desiring services
- Family members
- Community members
- Service agency representatives
- Hospital “discharge planners”

RiverStone Health Home Care Services costs may be covered by:

Medicare Insurance Medicaid Private Pay

RiverStone Health staff will determine if a patient is appropriate for home care services and then consult the patient’s physician to authorize an individualized plan of care.

Private duty nursing is available for intermittent visits when a patient does not qualify for home care.

**Improving life, health and safety
Call 406.651.6500 to learn more**

Connecting you to a better life®

Your loved ones deserve nothing but the best care available when they require home care or hospice services. As the only organization in the region accredited by the Community Health Accreditation Program (CHAP), and with some of the best Medicare performance measures in Billings, RiverStone Health is proud to provide quality compassionate Home Care and Hospice Services for our community.



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406.651.6500

123 South 27th Street • Billings, MT 59101

www.riverstonehealth.org



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Home Care Services

RiverStone Health Home Care Services are designed to help patients recover from illness or surgery in the comfort of their homes. We work closely with a patient’s healthcare provider to deliver high quality compassionate care.

We provide nursing care on weekends and holidays for our patients requiring necessary care. In addition, we offer 24 hour on-call nursing services should the need arise.

Available In-Home Medical Services:

- Skilled nursing
- Physical therapy
- Occupational therapy
- Speech therapy
- Medical social work
- Home health aide
- Wound and diabetes nurse specialists
- Physical and emotional assessment
- Laboratory services
- Home IV management
- Medication assessment and instruction
- Assistance with wound care
- Connections to local agencies for support
- Telehealth

Our Hospice Services

Our RiverStone Health team of skilled hospice professionals provides compassionate end-of-life care. Our goal is to neither hasten death nor prolong life while maintaining the comfort and dignity of both patient and family through education, support and medical services. We provide services wherever home is:

- Private residence
- Horizon Hospice Home
- Skilled nursing facility
- Personal care home
- Assisted living facility

“You matter because you are...You matter to the last moment of your life, and we will do all that we can, not only to help you die peacefully, but also to live until you die.”

Available Services:

- Oxygen, medical equipment and supplies related to terminal illness
- Medications for symptom control
- Physical, occupational, and speech therapy, dietary consultation
- Consulting physician office visits
- Short-term inpatient respite
- Grief support services for adults and children
- Telehealth

Hospice Services Criteria

RiverStone Health Home Care & Hospice Services exceed state and national averages on more Medicare quality measures than any other home care provider in Billings, according to the U.S. Department of Health & Human Services.

To be eligible for RiverStone Health Hospice Services, a physician must certify that a person's life expectancy is six months or less if the disease takes its usual course. If a condition improves, hospice care can be discontinued and then resumed when needed.

We provide hospice services to patients in Yellowstone, Stillwater and Musselshell counties.

RiverStone Health Hospice Services costs may be covered by:

Medicare	Medicaid
Insurance	Private Pay

A fee adjusted scale may be used if a patient has limited income and pays privately for services.

Call 406.651.6500 to learn more

Horizon Hospice Home

The Horizon Hospice Home is a seven-bed residential care facility providing a “home-away-from-home” for patients at the end of life. Our services include:

- 24-hour care by hospice trained staff
- Medication assistance
- Nutritious meals
- Personal care assistance
- Laundry assistance
- Housekeeping

Costs may be covered through private pay, some insurance, or a fee adjusted scale.

Because of ongoing community support and generous donations, no one is ever turned away from the Home because of inability to pay.

Our Hospice Team of Professionals:

- Hospice medical director
- Registered nurses
- Social workers
- Chaplains
- Certified home health aides
- Trained volunteers
- Bereavement counselors

Case Management Services

Delivered under the Medicaid Home and Community Based Services Waiver program, RiverStone Health Case Management Services provide guidance and support to those who are elderly, disabled and mentally ill.

We provide case management for patients wherever home is:

- Private residence
- Foster homes
- Personal care homes
- Assisted living facilities

We coordinate:

- Personal care needs
- Transportation needs
- Adaptive Equipment

Obtaining Services :

Individuals must qualify for Medicaid and meet program medical requirements to receive Case Management services.

Medicaid sets limits on the number of people we are able to serve.

Call 406.651.6500 to learn more